



## IMS POLICY

3C Climate Change Consulting provides consultancy services focused on reducing the impact of climate change on the environment, through the calculation of harmful gas emissions and the development of automated solutions for their monitoring and management. The core principles of our business are the use of modern technologies and internationally recognised methodologies to deliver high-quality services and solutions to our clients, with a strong focus on environmental protection and full compliance with relevant legislation. We use our expert knowledge and understanding of current developments in environmental protection to help our clients manage their environmental impact more effectively and position themselves in the market as organisations committed to reducing negative effects on the environment.

IMS policy (in accordance with ISO 9001 and ISO 14001) is based on establishing and maintaining a market-oriented business system, with continuous improvement of the IMS and ongoing increases in the efficiency and effectiveness of overall operations. Accordingly, our commitment is built on the following principles:

- Engaging recognised experts in relevant fields and using internationally accepted methodologies;
- Increasing market share by strengthening the trust of existing clients and other interested parties, while attracting new private-sector clients through understanding and meeting their needs and expectations;
- Continuous improvement across all organisational processes by applying best market practices, raising employee awareness, and collecting and analysing feedback from relevant stakeholders;
- Protecting the environment through clear identification of environmental aspects, the impacts of company processes and activities on the environment, monitoring the use of natural materials, and effective waste management;
- Ensuring compliance with applicable legislation, contractual obligations, and other relevant requirements;
- Raising employee awareness in the areas of quality and environmental protection.
- Considering the views and suggestions of all stakeholders and taking action to improve business quality and environmental protection.

We are committed to continuous improvement and consistent application of the IMS in line with the requirements of ISO 9001 and ISO 14001. Our commitment aims at the ongoing identification and fulfilment of the requirements of clients, employees, and other relevant stakeholders, while maintaining a strong focus on environmental protection.

Compliance with the IMS policy is mandatory for all employees and other relevant stakeholders.

In Belgrade, 25 March

2024

General Manager

Saša Malenović